

## Scrutiny Review - Planning & Scoping Document

<p><b>What is the Purpose of the Review?</b></p> <ul style="list-style-type: none"> <li>• Specify exactly which Outcome(s) the review is examining?</li> <li>• Also being clear what the review is <u>not</u> looking at</li> <li>• What is the Scrutiny Review seeking to achieve?</li> <li>• Where possible refer to VFM issues of service cost, service performance and/or customer satisfaction.</li> </ul>	<p>The purpose of the review is to collect data about loneliness and isolation, consider whether there is a problem and the nature and scope of it. The review does not aim to solve the problem but to report to the People and Communities Overview Committee with a view to the Committee considering and making a decision on any next steps.</p> <p>At this point it is judged that loneliness and isolation potentially has an impact on all four outcomes – safe, healthy, independent and prosperous. The research methodology will need to examine the relative impact in relation to the four outcomes.</p> <p>This subject area was identified by the People and Communities Overview Committee at its meeting on 11 October 2016. This followed consideration of a broader paper entitled Working with Dorset’s Communities, Social Capital and Community Development. After discussion and consideration of that paper the Committee resolved that loneliness and isolation was to be investigated further.</p>
<p><b>What are the Criteria for Selection?</b></p> <ul style="list-style-type: none"> <li>• Why has this particular topic been considered to be a priority issue for scrutiny?</li> <li>• Which of the principle criteria promoted by the Centre for Public Scrutiny does it satisfy?</li> </ul>	<p>Blandford and Beaminster have been selected for more in depth consideration. This is to link with the focus on these two communities in relation to work on the community offer for living and learning. In addition loneliness and social isolation has been selected as one of the priority outcomes by the local group working in Beaminster.</p>
<p><b>What are the Indicators of Success?</b></p> <ul style="list-style-type: none"> <li>• What factors / outcomes will demonstrate that this Scrutiny Review has been a success?</li> </ul>	<p>The scrutiny process will examine and consider whether there is a problem and the nature and scope of it. The review does not aim to solve the problem but to report to the People and Communities Overview Committee with a view to the Committee considering and making a decision on any next steps.</p> <p>Success will be defined by whether there is a clear understanding of the issue which effectively enables the Committee to decide what, if any, further action is required. This understanding will also bring out how the council currently addresses any of the issues identified by consideration of loneliness and isolation.</p>

<p><b>What Methodology / Approach is to be followed?</b></p> <ul style="list-style-type: none"> <li>• What types of enquiry will be used to gather evidence.</li> </ul> <p>Following a structured and proportionate review process, which is likely to involve the active consideration of evidence, direct representation(s), a review of financial, performance and risk data to arrive at an objective opinion against some Key Lines of Enquiry;</p>	<p>A research approach and methodology will be taken to investigate the issue, drawing on research, consultation and engagement expertise. Advice will be sought from appropriate staff to design a methodology. Key aspects identified to be considered in that are:</p> <ul style="list-style-type: none"> <li>• Mapping</li> <li>• Digital isolation to be considered with appreciation that this is only one strand</li> <li>• Perception – appreciation of the role of perception in understanding loneliness and isolation</li> <li>• The research methodology will need to examine the relative impact in relation to the four outcomes.</li> <li>• Draw on Hidden Dorset report by Dorset Community Foundation</li> <li>• Include housing, environmental health and other customer data held by Dorset Councils and organisations.</li> <li>• Need to hear from the people who are isolated</li> <li>• Looking to understand the issue through the lifecourse i.e. children and adults are in scope</li> <li>• Looking to understand the issue through the families perspective</li> <li>• The Community Development Worker for Loneliness and Isolation working in the Early Help/POPP team will be involved in this work.</li> </ul>
<p><b>What specific resources &amp; budget requirements are there?</b></p> <p>What support is required for the review exercise?</p> <ul style="list-style-type: none"> <li>• specialist staff</li> <li>• any external support</li> <li>• site visits</li> <li>• consultation</li> <li>• research</li> </ul>	<p>Research staff time and expertise will be required from colleagues in Environment, Public Health, Children’s and Adult and Community Services. Engagement and consultation expertise will be needed to identify and work with people who are isolated to understand issues. Service Managers will contribute by identifying what services address loneliness and isolation.</p>
<p><b>Are any Corporate Risks associated with this Review?</b></p> <p>Identify any weaknesses and barriers to success</p>	
<p><b>Who will receive the review conclusions and any resultant recommendations?</b></p>	<p>Links with District Council members and officers through the Public Service meetings.</p> <p>People and Communities Overview Committee</p> <p>Health and Wellbeing Board</p>

<p><b>What is the Review Timescale?</b></p> <ul style="list-style-type: none"> <li>Identify key meeting dates and any deadlines for reports or decisions.</li> </ul>	<p>To be informed by research methodology and discussion in first panel meeting.</p>
<p><b>Who will lead the Review Exercise?</b></p> <ul style="list-style-type: none"> <li>Identify a nominated: <ul style="list-style-type: none"> <li>- Elected Member</li> <li>- Lead Officer</li> </ul> </li> </ul>	<p>Lead Member: David Walsh, Chair People and Communities Overview and Scrutiny Committee.</p> <p>Lead Officer: Paul Leivers, Assistant Director: Early Help and Community Services.</p>
<p><b>Media Interest / Publicity</b></p> <ul style="list-style-type: none"> <li>Communications Plan</li> <li>Do we need to publicise the review to encourage community involvement?</li> <li>What sort of media coverage do we want? (e.g. Fliers, leaflets, radio broadcast, press release, etc.)</li> </ul>	<p>Lead Member: David Walsh, Chair People and Communities Overview and Scrutiny Committee.</p> <p>Lead Officer: Paul Leivers, Assistant Director: Early Help and Community Services.</p> <p>Communications Plan to be developed, linked to the research methodology.</p>
<p><b>Completed by:</b> Date: December 2016</p>	<p>Lead Member: David Walsh, Chair People and Communities Overview and Scrutiny Committee.</p> <p>Lead Officers: Paul Leivers, Assistant Director: Early Help and Community Services, Richard Pascoe, Head of ICT and Customer Services, Patrick Myers, Assistant Director: Review and Transformation</p>
<p><b>Approved by Scrutiny Committee</b> Date:</p>	<p>People and Communities Overview and Scrutiny Committee – 11 January 2017</p>